

Email: enquiries@concussion-rebalanced.co.uk
Telephone: 07587479401

Quality Assurance

Concussion Rebalanced monitors and evaluates all its systems, policies, and procedures for the delivery of regulated qualifications to ensure they are in line with regulatory General Conditions of Recognition*.

Continuous improvement is assured through ongoing monitoring, thus promoting public confidence in the quality of all Concussion Rebalanced qualifications. The internal quality assurance process is owned by the Concussion Rebalanced Co-Directors, Dr Helen Brunger, and Ms. Toni White.

Monitoring forms part of Concussion Rebalanced's annual self-assessment activities and prompt action is taken to address any weakness identified. Each year a proportionate sample of course assessments and feedback will be audited to ensure parity and consistency, and to enhance the quality of the practice learning.

Concussion Rebalanced will also monitor and evaluate the following to better inform our processes:

- Malpractice / maladministration events
- Reasonable assessment adjustment and special consideration requests
- The nature and number of enquiries and appeals

Ensuring the standards of our qualifications and units

Concussion Rebalanced has a responsibility to all learners undertaking our qualifications, to ensure that we stay in accordance with relevant national standards.

In order to meet this responsibility, Concussion Rebalanced has a set, monitored Internal and External verification process.

Our internal quality assurance systems are checked and monitored by the CIMSPA external verifier and re-assessed by ourselves annually.

*(*as published by Ofqual (England), CCEA (Northern Ireland and Qualifications Wales)*

Contact

If you have any queries about the contents of the policy, please contact our support team on: enquiries@concussion-rebalanced.co.uk

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Authors: Dr Helen Brunger and Toni White, Concussion Rebalanced